

TO: ATLANTIC IMAGING GROUP MEMBERS

FROM: JUDI ELAM
VICE PRESIDENT CLAIMS

DATE: TUESDAY, OCTOBER 29, 2002

RE: ARBITRATION POLICY REMINDER

This is a reminder that Atlantic Imaging Group, LLC (ATLANTIC) has the following sixty day no-arbitration clause in its Provider Agreement:

3.1.9 FACILITY agrees that it shall allow ATLANTIC not less than sixty (60) days after written notification to ATLANTIC to resolve any outstanding claims or disputes with respect to Covered Services, prior to FACILITY instituting, or informing a Payor that it intends to institute, any proceeding or arbitration to resolve such claim or dispute. FACILITY agrees to provide ATLANTIC with copies of all information and documentation requested by ATLANTIC in order to enable ATLANTIC to act on behalf of the FACILITY to resolve the dispute. FACILITY shall accept patient authorization to release medical records as set forth in the Eligible Persons enrollment form or in a separate writing executed by the Eligible Person or his or her representative. FACILITY agrees to hold ATLANTIC and Payor harmless for any costs or awards rendered if FACILITY does not abide by this provision.

The purpose of this clause is to allow ATLANTIC to act as your advocate in the event you believe a claim was unfairly denied before you involve the legal profession. ATLANTIC will request the appropriate documentation from you and present it to the Carrier at the highest level. If the carrier denies the re-consideration you may then arbitrate in accordance with your rights.

We will continue to keep you informed of any updates via fax broadcast. If you have any questions please feel free to call 973-451-9415 for further information.