

TO: ALL ATLANTIC IMAGING GROUP PROVIDERS:

FROM: ROBERT T. CARUSO

DATE: APRIL 24, 2000

**SUBJECT: PRE-CERTIFICATION OF DIAGNOSTIC IMAGING SERVICES
AND PROVISION OF IMAGING REPORTS**

On Thursday, April 20, 2000 we had a meeting with the case managers from National Healthcare Resources (NHR) who are providing professional services to the automobile insurance carriers listed on the attached list.

The case managers asked that we again notify the members of the Atlantic Imaging Group Provider Network that the automobile insurance companies being served by NHR are following strict adherence to the pre-certification provisions of their care plans, which have been approved by the New Jersey Department of Insurance.

To that end, NHR has requested that we remind the centers in our network that they should refrain from providing services to a patient that has been referred by a physician or attorney that "promises to provide a pre-cert number in the future." **Centers who take patients without a pre-cert authorization from Atlantic Imaging Group risk being severely penalized for the delivery of those services.** Also NHR has asked that we remind the centers to forward ALL claims for Diagnostic Imaging Services to Atlantic Imaging Group and NOT to NHR.

Finally, NHR has been experiencing delays in obtaining reports from the centers. We have authorized the case managers to contact the centers directly for the patient's reports.

Should any centers have a question with the contents of this message please contact me at 973-451-1257

cc: National Healthcare Resources
Yvonne Johnson