

TO: ATLANTIC IMAGING GROUP MEMBERS

FROM: WILLIAM J. DEGASPERIS

DATE: FRIDAY, AUGUST 18, 2000 *SECOND SUBMISSION*

RE: IMMEDIATE ACTION REQUIRED FOR PAYMENT OF CLAIMS

We have been informed by several centers that they have been contacted by NHR and advised to discontinue the services of the AIG scheduling department and/or send claims directly to NHR. **YOU SHOULD DISREGARD THIS NOTIFICATION AND CONTINUE TO SCHEDULE AND BILL THROUGH AIG!**

As you are aware, we continue to struggle with individual facilities billing around Atlantic Imaging Group by sending claims directly to NHR. In addition, to the original claim being sent, NHR is receiving re-submissions in some cases weekly. These violations of the Atlantic Imaging Group Provider Agreement are resulting in confusion and extensive delays in the payment of claims.

ALL CLAIMS ARE STILL TO BE SENT AS USUAL TO ATLANTIC IMAGING GROUP. THERE HAVE BEEN NO OFFICIAL POLICY CHANGES IN THIS REQUIREMENT OR PROCEDURE.

In an effort to improve the function of Atlantic Imaging Group, we will be meeting with NHR to assess the current billing issues, claims payments, and any other prevalent issues facing the administration of the network. We will work out a mutually agreeable process over the next two weeks to resolve these outstanding issues with the objective to have all past due claims resolved within the next 60 days.

In the meantime, we are requesting the following:

- 1. Send All claims directly to Atlantic Imaging Group.**
- 2. Prepare and Aged Trial Balance of all outstanding Allstate Claims prior to July 1, 2000 and forward directly to Atlantic Imaging Group.**
- 3. Refer all communication regarding payment of claims to Diane D'Amore, Vice President of Operations Atlantic Imaging Group.**
- 4. ALL Communication between your facilities must be through ATLANTIC, not Allstate or NHR.**

If the above is complied with, we anticipate a complete resolution of all outstanding issues including payments of all clean claims over the next 60 days and payments of all clean claims without issues should to be made within 45 days for the future!

If you have any questions regarding this communication please contact:
Bill DeGasperi, President----- 973-451-1257 or,
Diane D'Amore VP Operation---732-380-1144

cc: National Healthcare Resources, Inc.