

TO: ATLANTIC IMAGING GROUP MEMBERS

FROM: WILLIAM J. DEGASPERIS

DATE: FRIDAY, JULY 28, 2000

RE: IMMEDIATE ACTION REQUIRED FOR PAYMENT OF CLAIMS

As you are aware, we continue to struggle with individual facilities billing around Atlantic Imaging Group by sending claims directly to NHR. In addition, to the original claim being sent, NHR is receiving re-submissions in some cases weekly. These situations are resulting in significant claims delays due to the Fraud requirements imposed by the Auto Insurance Reduction act. These violations of the Atlantic Imaging Group Provider Agreement are resulting in increased workload, confusion, and miss-information.

At the present time, all claims are to be sent as usual to Atlantic Imaging Group. There have been no official policy changes in this requirement or procedure.

In an effort to improve the function of Atlantic Imaging Group, we will be meeting with NHR to assess the current billing issues, claims payments, and any other prevalent issues facing the administration of the network. We will work out a mutually agreeable process over the next two weeks to resolve these outstanding issues.

In the meantime, we are requesting the following:

- 1. Send All claims directly to Atlantic Imaging Group**
- 2. Prepare and Aged Trial Balance of all outstanding Allstate Claims prior to July 1, 2000 and forward directly to Atlantic Imaging Group.**
- 3. Refer all communication regarding payment of claims to Diane D'Amore, Vice President of Operations Atlantic Imaging Group.**

If the above is complied with, we anticipate a complete resolution of all outstanding issues including payments of all clean claims over the next 60 days.